

Sterno Home Recalls Path Light Kits With LED Power supplies Due to Shock Hazard

Recall Summary

Name of Product: Hampton Bay, Patriot Lighting and Paradise light kits with Sterno Home LED power supplies

Hazard: The path lights have a defective Sterno Home LED power supply that has a blade that can remain in the AC outlet when the LED power supply is pulled from the outlet, posing a risk of electric shock to the user.

Remedy: Repair

Consumers should immediately stop using the recalled path lights and contact Sterno Home to receive a free replacement LED power supply and installation instructions.

Consumer Contact: Sterno Home toll-free at 888-867-6095 from 8:30 a.m. to 4:30 p.m. ET Monday through Friday, email at customerservice@sternohome.com or online at www.sternohome.com/recalls or www.sternohome.com and click on RECALL NOTICE in the top left corner or for more information.

Recall Details

Units: About 77,000

Description: This recall involves Hampton Bay, Patriot Lighting and Paradise light kits sold with Sterno Home LED power supplies. The power supplies alter the voltage going through the light circuit. “Hampton Bay,” “Patriot Lighting,” and “Paradise” are printed on the rating label of the lights.

Incidents/Injuries: The firm has received one report of the light’s power supply blade detaching in an AC outlet. No injuries have been reported.

Sold at: Home Depot and other hardware stores nationwide and online from March 2017 through May 2020 for between \$50 and \$100.

Distributor: Sterno Home Inc., of Canada

Manufactured in: China

Photos



Recalled Patriot Light Kit, Model 3434114, with Sterno Home LED power supply



Recalled Paradise Light Kit, Model GL33923BK, with Sterno Home LED power supply



Recalled Paradise Light Kit, Model GL33912BK, with Sterno Home LED power supply



Recalled Paradise Light Kit, Model GL33966BK, with Sterno Home LED power supply



Recalled Hampton Bay and Paradise Lighting, Models HD33677BK, 1002753108, GL33993BR, TN-1210451, with Sterno Home LED power supply



Recalled Paradise and Patriot Lighting, Models GL39166 and 3434162, with Sterno Home LED power supply

Voluntary Recall Information

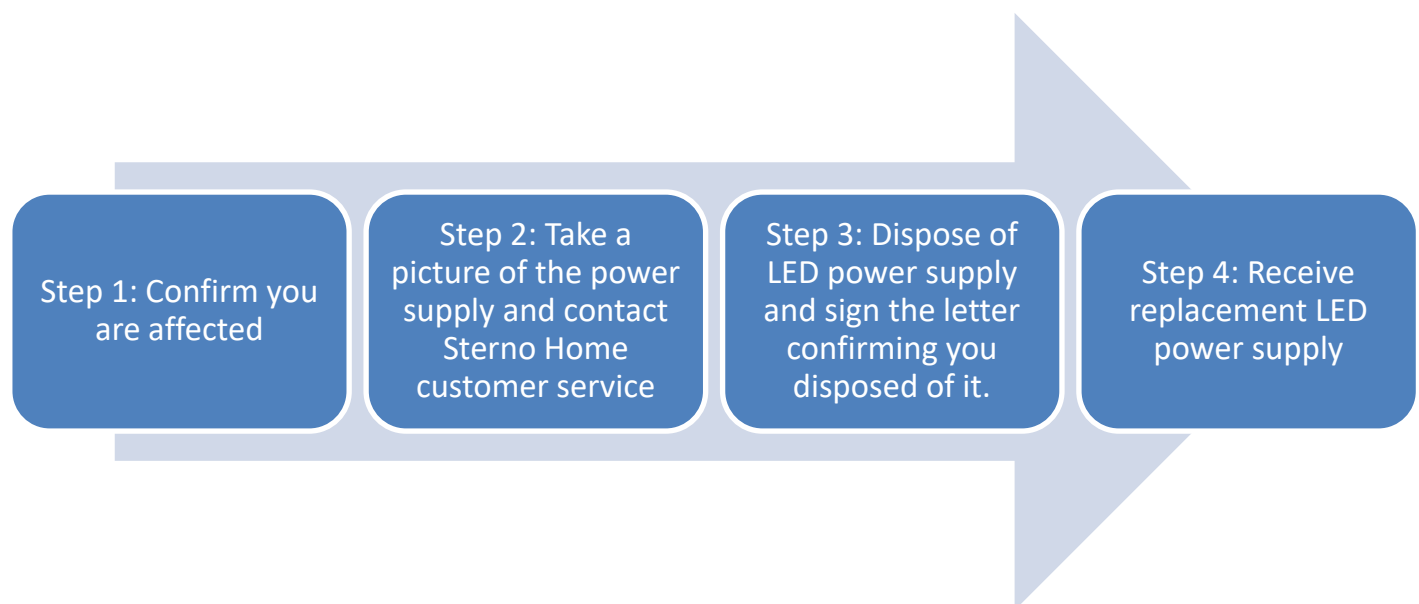
Hampton Bay, Patriot Lighting and Paradise Low Voltage LED Landscape Light Kits

Recall Date: May 8, 2020

Potential Problem: The blades of the affected Sterno Home LED power supply models may displace and remain in the AC outlet when the LED power supply is pulled from the outlet, posing a risk of electric shock.

Consumer Contact: For more information, consumers may contact Sterno Home Inc. by telephone toll-free at 1-888-867-6095 from 8:30 a.m. to 4:30 p.m. EST Monday through Friday or customerservice@sterno.com

To get a free replacement follow the below process:



Step 1: Confirm you are affected

A. Verify that your LED Landscape light kit is one of the below item numbers:

Picture	Sterno Home Item Number	Customer Item Number	Brand	UPC
	GL33994BK		Paradise	627442 193338
	HD33677BK	1002753108	Hampton Bay	627442 083851
	GL33993BR	TN-1210451	Paradise	627442 220041

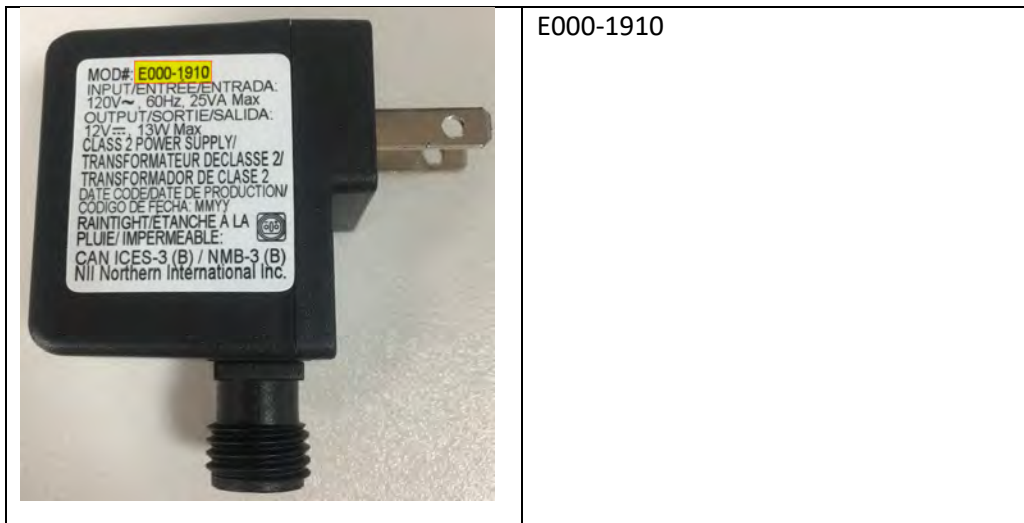
 <p>9W</p>	GL34006BK		Paradise	627442 132375
	GL39025BK		Paradise	627442 220195
 <p>13W</p>	GL33923BK		Paradise Brand	627442 158467
	GL39028		Paradise	627442 220447

	GL39166		Paradise	627442 221413
	GL33912BK		Paradise	627442 131279
	GL33991AB		Paradise	627442 193291
	3434114	3434114	Patriot Lighting	627442 052857

	GL28956BK		Paradise	627442 159907
	GL33966BK		Sterno Home	627442 117013
	3434162	3434162	Patriot Lighting	627442 222199

- B. Locate the rating label and model number of the LED power supply and verify it matches one of the below. If the model number does not match, your LED power supply is safe to use.

LED Power supply Picture	LED Power supply Part Number
 <p>MOD#: E000-1696 INPUT/ENTRÉE/ENTRADA: 120V~, 60Hz, 13VA Max OUTPUT/SORTIE/SALIDA: 12V=, 6W Max CLASS 2 POWER SUPPLY/TRANSFORMATEUR DE CLASSE 2/TRANSFORMADOR DE CLASE 2 DATE CODE/DATE DE PRODUCTION/ CÓDIGO DE FECHA: 12/19 STERNO HOME CAN ICES-005 (B) / NMB-005 (B)</p>	E000-1696
 <p>MOD#: E000-1697 INPUT/ENTRÉE/ENTRADA: 120V~, 60Hz, 20VA Max OUTPUT/SORTIE/SALIDA: 12V=, 10W Max CLASS 2 POWER SUPPLY/ TRANSFORMATEUR DE CLASSE 2/ TRANSFORMADOR DE CLASE 2 DATE CODE/DATE DE PRODUCTION/ CÓDIGO DE FECHA: 09/19 RAINTIGHT/ÉTANCHE À LA PLUIE/ IMPERMEABLE: CAN ICES-3 (B) / NMB- 3 (B) STERNO HOME INC</p>	E000-1697
 <p>MOD#: E000-1909 INPUT/ENTRÉE/ENTRADA: 120V~, 60Hz, 12VA Max OUTPUT/SORTIE/SALIDA: 5V=, 5W Max CLASS 2 POWER SUPPLY/TRANSFORMATEUR DE CLASSE 2/TRANSFORMADOR DE CLASE 2 DATE CODE/DATE DE PRODUCTION/ CÓDIGO DE FECHA: 12/17 Northern International Inc. CAN ICES-3 (B) / NMB-3 (B)</p>	E000-1909



Step 2: Contact Sterno Home customer service

- Take a picture of the LED power supply that clearly shows the model number.
- Contact Sterno Home customer service by telephone toll-free at 1-888-867-6095 from 8:30 a.m. to 4:30 p.m. EST Monday through Friday or customerservice@sterno.com and mention that you have a recalled LED power supply.
- Send the picture of the recalled LED power supply to our customer service.

Step 3: Dispose of the LED power supply

- Dispose of the power supply
- Sign the power supply disposition form (the form can be downloaded [here](#))
- Return the form to customerservice@sterno.com

Step 4: Receive your replacement LED power supply by courier

Frequently asked questions

Question:

Why is the firm conducting this recall?

Answer:

We are conducting this voluntary recall to keep our customer's safe.

Question:

How can I tell if my product is affected by the recall?

Answer:

See section Step 1 on this page.

Question:

My LED power supply appears to be operating okay. Can I continue to use it?

Answer:

No. Even though your product appears to be safe, we are asking all customers to immediately stop using the product and participate in the recall by returning the product to us for a free replacement.

Question:

I no longer have the receipt for the product. Can I still return it?

Answer:

Yes. You can still return the product without a receipt. Our customer service will ask that you provide a picture of the LED power supply in order to ensure that you will receive the appropriate replacement.

Question:

Will I be able to repair the product myself?

Answer:

No. We urge you not to attempt to repair the product yourself. Please return it to us immediately for a free replacement

Question:

How long will it take for me to get a repair/replacement?

Answer:

Replacement may take from 4 to 8 weeks

We apologize for any inconvenience and assure you we are working as quickly as possible to replace your product.